

From: Graham Gibbens, Cabinet Member for Adult Social Care & Public Health
Andrew Ireland, Corporate Director for Social Care, Health & Wellbeing

To: **Adult Social Care & Health Cabinet Committee**

Date: **11 July 2014**

Subject: Adult Social Care Performance Dashboard for February 2014

Classification: Unrestricted

Summary: The performance dashboard provides members with progress against targets set for key performance and activity indicators for May 2014 for Adult Social Care.

Recommendation: Members are asked to REVIEW the performance dashboard

Introduction

1. Appendix 2 Part 4 of the Kent County Council Constitution states that:

“Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience.”
2. To this end, each Cabinet Committee is receiving a performance dashboard.

Performance Report

3. The main element of the Performance Report can be found at Appendix A, which is the Adults Social Care dashboard which includes latest available results for the key performance and activity indicators
4. The Adult Social Care dashboard is a subset of the detailed monthly performance report that is used at team, DivMT and DMT level. The indicators included are based on key priorities for the Directorate, as outlined in the business plans, and include operational data that is regularly used within Directorate. The dashboard will evolve for Adults Social Care as the transformation programme is shaped.
5. Cabinet Committees have a role to review the selection of indicators included in dashboards, improving the focus on strategic issues and qualitative outcomes, and this will be a key element for reviewing the dashboard
6. A subset of these indicators is also used within the quarterly performance report, which is submitted to Cabinet.

7. As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
8. Performance results are assigned an alert on the following basis:

Green: Current target achieved or exceeded

Red: Performance is below a pre-defined minimum standard

Amber: Performance is below current target but above minimum standard.

Recommendations

9. Members are asked to:
REVIEW performance dashboards

Contact Information

Name: Steph Smith

Title: Head of Performance for Adult Social Care

Tel No: 01622 221796

Email: steph.smith@kent.gov.uk

Appendix A: Adult Social Care Dashboard, May 2014

Background documents: None